

The Apollo Group Unit 3 Centric Close Oval Road London NW1 7EP

8th February 2011

CURNOCK ESTATE

Dear Resident,

While we carry out improvements to the heating system in your block there will be some disruption to the service.

I am writing to let you know that there will be **NO HOT WATER in your property this Thursday 10th February 2011 between <u>8.00am to 5pm</u>, while work takes place.**

If you turn your hot water tap on during the shutdown period and no water comes out, you must make sure that it is turned back off. This will prevent any possible flooding caused by overflowing sinks and wash hand basins when the hot water is turned back on.

We would like to take this opportunity to apologise for any inconvenience caused during last weeks hot water works shut down.

If you have any queries about the work please do not hesitate to call the site office on **0207 388 4448** between office hours 8.00am - 5.00pm. Alternatively you can call Tony Bowcutt, site manager on **07825 106790** or Julie Humphrey Senior RLO on **07825387683**.

Thank you for your cooperation in advance.

Yours sincerely
Julie Humphrey
Senior Resident Liaison Officer

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