

COMPENSATION PROCEDURE FOR LOSS OF HOT WATER

RECEIVE AROUND £100

FOR COUNCIL TENANTS (LEASEHOLDERS TO FOLLOW)

STEP 1: Call the Housing Repairs administration on 020 7974 4444

STEP 2: Request the **Heating Refund Form**.

STEP 3: Complete the first section **ONLY**. On the **Pay Ref** field please complete the reference number that you have for paying your rent.

STEP 4: Send the form by normal post to the

Housing Repairs Administration

London Borough of Camden

3-5 Cressy Road

London NW3 2ND

STEP 5: The Camden Council will consider your claim and they reply with a letter.

FOR MORE INFORMATION VISIT OUR WEBSITE

www.CurnockEstate.com

CSE GROUP

<http://cse.curnockestate.com>

CONTACT US:

POSTAL ADDRESS

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